

READ THIS FIRST

If you have a custom Logo please be sure to keep a copy in a secured location as the update will remove it and put in a default logo. If you find this to be a problem please call support at clear computing and we can map your Logo to another location.

If you have any questions, please call Clear Computing technical support at 888-332-5327. If you experience any difficulties, please restart your computer. If this does not resolve the issue, please call Tech Support 732-747-0113.

UPDATE INSTRUCTIONS FOR 2008/2009

Step 1. Create a folder on your desktop called Clear_Update

Step 2. Go to our website www.clearcomputing.com

Step 3. click the downloads tab and select Software Updates

Step 4. Enter the access code (lowercase)

Please call 732-747-0113 for monthly ACCESS code

Step 5. Enter a valid E-mail address

Step 6. Click on your current version of Total Activity Control to update and save to your desktop in the Clear_Update folder. If you have older versions saved, please add a date or identifying character to the download name.

Step 7. After the download is complete go to the control panel and remove the old version of 2008/9 (Do not touch the database installer)

Step 8. Open the Clear_update folder and double left click on the setup.exe that you just downloaded. (If you have multiple setup downloads in this folder it is helpful to add the date to the setup file name)

Click run and next continue to hit prompts, Click install when the option appears. When Tac2008/9 is done installing it will say finish. Click on finish. Open Tac2008/9 and close it twice, and then open it again. Click OK for any error messages. If you receive a message "Install Error 1909" – click "Ignore".

You are now ready to use TAC!